

Microsoft Support Services



Microsoft relies on its partners to provide support for both Cloud and Non-Cloud Microsoft products. e360 is privileged to provide support for our Microsoft clients as a Microsoft Gold and CSP partner.

e360's Microsoft Support Services are designed to optimize our clients' Microsoft investments. Their organization will benefit from complete, end-to-end on-shore managed support across the full Microsoft platform, which will enable them to expand their capabilities in the cloud and collaborate more strategically with Microsoft.

To learn more about our Enterprise Management Services, contact us today at EMS@e360.com.

Support Solution Offerings

<p>CLOUD Cloud Service Provider (CSP) Solutions</p>	<p>Microsoft 365 User, Group, Email, License administration</p> <p>Microsoft Azure Infrastructure administration</p>
<p>ON-PREMISES Microsoft Premier Support</p>	<p>Reactive Support Fix what is not working</p> <p>Advisory Support Educate, Plan & Tune</p> <p>All current Microsoft products (non-government)</p>
<p>HYBRID e360 Unified Support</p>	<p>e360 Provided Support backed by Microsoft Premier support)</p> <p>e360 staff provided Reactive support Break/Fix</p> <p>e360 staff provided Advisory Support Educate, Plan and Tune</p> <p>BI Reporting, Customer Success & Optimization options</p>

Microsoft Partner

- Gold Cloud Platform
- Gold Collaboration and Content
- Gold Cloud Productivity
- Gold Windows and Devices
- Gold Datacenter

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About e360

e360 is an award-winning IT consultancy specializing in end-user computing, software-defined infrastructure, DevOps and cloud, cybersecurity, and virtualization solutions for business, government, education and healthcare.

For nearly three decades, countless numbers of enterprise organizations have achieved their business goals and objectives leveraging e360's people, processes and methodology.

Our robust services portfolio and solutions offerings include focus on:

- End User Computing (Virtual Desktop Infrastructure and Application Virtualization)
- Software Defined Infrastructure
- Automation and Cloud
- Security and Cyber Risk Services
- Professional Services
- Enterprise Managed Services
- Contract Management Services

Our business and technology consultants bring years of experience and have a unique approach to customize to your unique needs.

You will find that our team approach, along with the speed at which we are able to deliver results, truly sets us apart from our competition. This is one of the reasons we have successfully built relationships strong enough to last a lifetime, with both our employees and our clients.

LEARN MORE

For more information about e360's Enterprise Managed Services, contact us at EMS@e360.com.

ENTERPRISE MANAGED SERVICES

by e360

e360 is committed to helping our clients maintain the maximum value of their technology investments, and to freeing up their team members to focus on more strategic business initiatives.

Through our Enterprise Managed Services (EMS), we help you align your business initiatives with evolving industry trends and obtain a clear understanding of the impact that future technologies will have on IT business value.

Our EMS services include **Enterprise Support Services, Lifecycle Management Services, Infrastructure Management Services, and Microsoft Support Services.**