

## CASE STUDY

# Ensign Services

### The Challenge

Ensign Services (Ensign) has been leveraging Amazon Web Services (AWS) for their products and services for several years. As their cloud landscape grew, Ensign identified the need to enable better visibility into their AWS spend. Ensign's objectives were to provide their organization with ongoing visibility into the costs of AWS services, identify optimization opportunities within architecture, understand business unit costs, accurately forecast cloud spending, and support strategic IT decision-making.

### The Solution

Ensign engaged e360 to assist in developing a framework, roadmap and comprehensive plan detailing the Financial Operations (FinOps) reporting and metrics relevant to Ensign's business model. As part of this engagement, e360 reviewed the existing AWS deployment at Ensign and assessed the current FinOps posture against best practices. e360 performed interviews and training with staff members, implemented tools and reports that provided visibility into consumption metrics, and worked with Ensign administrators to validate existing processes related to FinOps.

### The Impact

The e360 team worked with Ensign to validate that their AWS governance architecture would support their FinOps strategy. The team worked with Ensign Services to develop processes and policies that would directly support the FinOps tooling and reporting requirements. The team collaborated with Ensign to ensure that the roadmap would ensure that the capabilities implemented and planned would support Ensign's FinOps journey going forward.

### Customer Reference

The e360 Team brought their substantial experience around planning, building, governing, and supporting services in AWS to ensure that Ensign Services had a clear strategy for understanding their FinOps landscape. The e360 team focused on ensuring our business and technical were reflected in our FinOps strategy. – Jason Whitehouse, Vice President of IT Operations and Infrastructure